

EBT Online Frequently Asked Questions

Individuals and families can purchase groceries online using their CalFresh food benefits. If you receive CalWORKs, you may also be able to use your cash benefits to make purchases online at certain retailers.

CalFresh provides monthly food benefits that help individuals and families buy healthy, nutritious food! Even if temporary, individuals and families who have experienced a change in their circumstances and need additional help may apply for CalFresh. Californians can visit [GetCalFresh.org](https://www.getcalfresh.org) to apply or call **1-877-847-3663 (FOOD)** to be connected to their local county social service office.

1. Can I use my EBT card to make purchases online?

If you get CalFresh food benefits, you can purchase groceries online using your EBT card at certain participating retailers. You can purchase the same food you would normally purchase in-store.

If you get CalWORKs, you can buy groceries and other essential items online using your EBT card, at certain participating retailers.

2. What stores will take my EBT card online?

You can use your EBT card to make purchases online at Amazon and Walmart. You can also use your EBT card to make purchases online at participating stores through Instacart. You can find a complete list of participating Instacart stores at [Instacart's website](#). For more information about EBT online through Amazon and Walmart, visit [Amazon's SNAP information page](#), and [Walmart's EBT online information page](#).

Participating Albertsons, Safeway, and Vons locations offer Drive Up and Go™ for EBT payment at pick up. If you get CalFresh food benefits, you can find out more about how to purchase food for Drive Up and Go™ with your EBT card at their information pages: [Albertsons](#), [Safeway](#), and [Vons](#).

3. Why can I only use my EBT card for online purchases at these stores?

These are currently the only retailers that accept EBT cards online in California. We're working hard to add more stores in the future!

4. Can I order online and have my items delivered?

You can purchase groceries online participating stores through Instacart, Amazon, and Walmart using your EBT card and have them delivered, but you cannot use your CalFresh food benefits to pay for the delivery fee.

Walmart delivers within a 9 to 10-mile radius from the physical store. Not all Walmart locations participate in delivery.

Home delivery for Albertsons, Safeway, and Vons is coming soon. In the meantime, EBT card payment is accepted when picking-up groceries at participating Drive Up and Go™ locations.

5. Is there a delivery fee?

When you buy \$35 or more in groceries online from Amazon, home delivery is free. When you buy less than \$35 in groceries, a delivery fee may range from \$3.99 to \$7 depending on the location and availability of food items.

All groceries purchased online from Walmart are subject to a delivery fee ranging from \$7.95 to \$9.95 depending on location, availability of food items, and time selected for delivery. Walmart offers unlimited delivery for \$12.95 per month, or \$98 per year.

All groceries purchased online through Instacart are subject to a home delivery fee of \$3.99 per delivery, or \$99 per year for unlimited deliveries.

6. Can I use my EBT card to cover the delivery fee?

At this time, your CalFresh food benefits cannot be used to cover the delivery fees. If you get CalWORKs, you can use your cash benefit to pay for delivery at Walmart.

7. Can I order and pick up my items?

When you order groceries online from Albertsons, Safeway, and Vons, begin by placing a grocery pick up order, select SNAP EBT payment for Drive Up and Go™, and bring your EBT card to the pickup area. You will pay with your EBT card at pickup. Available at participating stores only.

When you buy your groceries online using your EBT card from Walmart, you can pay online using your EBT card and schedule a grocery pick up for no charge.

When you buy your groceries online using your EBT card from Amazon or from some stores through Instacart, you cannot select pick up.

Instacart also offers curbside pickup at select retail locations. Just place your order and choose a pickup time, and a shopper will prepare your order at the store. When you get to the store, use the Instacart app to notify us. Depending on the store, a shopper or store employee will bring the groceries to your car, or you can pick them up at the pick-up area.

8. Can I use my EBT card to buy non-food items?

If you only get CalFresh food benefits, you can only buy the same food items as you would in-person. If you get CalWORKs, you can use your cash benefits to make food or other purchases at Walmart.

9. Where can I go to learn more about EBT Online?

To learn more about using EBT online, you can visit the [EBT Online](#) website.